



## Messaging and Voice Communications Terms of Service

Last Updated: 3/30/2026

### 1. Overview

These Terms govern your receipt of SMS text messages and voice calls from Toccoa Falls College (“we,” “us,” “our”) related to admissions, enrollment, application status, account activity, and event notifications. By providing your phone number and opting in, you consent to receive communications as described below. Consent is not a condition of enrollment or participation.

### 2. SMS Text Messaging

By opting in, you agree to receive informational and transactional SMS text messages related to your interaction with us. Message frequency varies. Standard message and data rates may apply based on your carrier plan. Reply STOP to any SMS message to opt out. For help, reply HELP.

### 3. Voice Calls (Live or Automated)

You may receive voice calls from us related to admissions, enrollment, account activity, or event notifications. Calls may be placed by live representatives or through automated systems, including prerecorded or text-to-speech messages.

You may opt out of voice calls at any time by:

Following opt-out instructions provided during the call, or  
Contacting us at [marketingdept@tfc.edu](mailto:marketingdept@tfc.edu)

### 4. Use of Automated or AI-Assisted Technologies

We may use automated technologies, including artificial intelligence, prerecorded messages, or text-to-speech systems, to deliver SMS messages or voice calls in a timely and efficient manner. These technologies are used to support informational and transactional communications and are monitored for accuracy and appropriateness.

### 5. Privacy

We collect and use your information in accordance with our Privacy Policy, available at <https://tfc.edu/privacy-policy/>. We do not sell or share phone numbers or consent information with third parties for marketing purposes.

### 6. Carrier and Service Disclaimers

Mobile carriers are not liable for delayed or undelivered messages. Voice call delivery may vary based on network conditions.

### 7. Changes to These Terms

We may update these Terms at any time. Updates will be posted at this URL with an updated effective date.

### 8. Contact Information

For questions about these Terms or our communications practices, contact:

Toccoa Falls College  
[Marketingdept@tfc.edu](mailto:Marketingdept@tfc.edu)  
706-914-8679